#### SERVICE HOTLINE

### REFERENCE NUMBER: 18/2018

30 January 2018

## AVAILABILITY OF EXTERNAL TEST ENVIRONMENTS FOR THE JSE DERIVATIVES AND INTEREST RATE MARKETS

Clients are advised that the External Test Environments for the JSE Equity Derivatives, Commodity Derivatives and Interest Rate and Currency Derivatives Markets (IP Address: 196.216.153) will not be available from Wednesday, 31 January 2018 until Monday, 5 February 2018 due to technical maintenance and a production database restore taking place.

The following markets will be affected:

- Equity Derivatives Market
- Commodity Derivatives Market
- Interest Rates and Currency Derivatives Markets

The purpose of this restore is to align production and test reference data as closely as possible, this will provide relevant data to assist with testing scenarios.

As a result of the restore all testing data up until Friday, 26 January 2018 will be deleted.

Test user accounts will be manually re-added by the JSE, however, in the event post the restore that there are certain test accounts missing, clients are advised to send a request to <u>customersupport@jse.co.za</u> requesting the loading of these client test accounts.

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#### Market / Service:

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives
- Commodity Derivatives

#### JSE Interest Rate Market

#### Environment(s):

External Test Environment

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or Customersupport@ise.co.za

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